

## MOTORCYCLE HEARSE LTD TERMS & CONDITIONS

Motorcycle Hearse Ltd shall be known as 'The Company' and the named person making the booking shall be known as 'The Hirer'. It will be deemed that The Hirer accepts responsibility for every person in his or her party and fully agrees to the conditions of hire as follows:

1. All bookings must be confirmed by letter or email.
2. Balance payment is due 2 days prior to the day of the Funeral to Motorcycle Hearse Ltd either by Bank Transfer or Cash. **50% payable upon booking.**
3. In the event of cancellation by The Hirer, The Company would expect to be paid reasonable costs to The Company. If cancelled 72 hours before 25% is payable, if cancelled 48 hours before 50% is payable and if cancelled 24 hours before the full amount is payable.
4. The Company cannot accept responsibility for adverse weather conditions, or acts by other persons or organisations which may impact adversely on the hire period; although we will do all we can to maintain appropriate standards despite difficulties not occasioned by ourselves.
5. Whilst every effort is afforded to maintain the serviceability of the vehicles, responsibility cannot be accepted for mechanical, electrical or material breakdown whatsoever. In this unlikely event, every effort will be made for the immediate repair to the vehicle so that the journey can continue, or where possible The Hirer will be transferred to another vehicle so that the journey can continue. Any reasonable extra cost incurred will be borne by The Company.
6. In the event of conditions in 5 or any other breakdown and or accident, no responsibility will be accepted for missed connections and/or functions, howsoever caused.
7. In the event of a breakdown or accident to the vehicle, booked prior to the date of the booking, every effort will be made to supply an alternative vehicle {s} at the Company's discretion. If this is not acceptable to The Hirer a refund will be made of any moneys which may have been paid.
8. The Company reserves the right at any time to change/replace/renew the vehicle(s) booked or advertised in order to maintain The Company's high standards.
9. The Hirer (as indicated below) shall be fully responsible and liable for any damage caused both inside and outside the vehicles(s) by The Hirer or any member of his/her party, howsoever caused. This includes incitement to ANY third party which results in damage to the vehicle or its contents. The Hirer will agree to be liable for the total retail cost of the repair and The Company will determine the location of the repairer. In additions, The Hirer will be liable to pay to The Company a fixed daily rate (determined by The Company) whilst the vehicle is out of commission for such repairs, plus any further incurred losses, i.e. lost bookings.
10. The Company can at no time take responsibility for The Hirer's or any member of his/her party's possessions used or left in vehicles. The Hirer must make sure all possessions belong to the Hirer or any of his/her party are removed at the end (Employees of The Company cannot hold/store/safeguard any items left in this way).
11. The Company or its representative(s) reserves the right to refuse entry to the vehicle(s) or to any person(s) they deem unfit, for whatsoever reason, and can refuse to continue the journey if any person(s) behave in a manner which may be detrimental to any other person or the vehicles and its contents. In this event no refund of monies paid will be given.
12. Once a booking is made and confirmed, the price quoted to The Hirer will not be changed. Only in the event of fuel prices rising dramatically or for road charging and use of toll roads we will have to charge extra, you will be notified should this be the case.
13. Motorcycle Hearse Ltd may take photographs and we may use them on our web site or promotional material. If you object please would you advise us at the time of confirmation.
14. We will not be responsible for late or missed connections due to traffic congestion on route to your destination which are out of our control. We will always do everything we can to find alternative routes where possible.
15. By making a booking, The Hirer has entered into a binding contract with The Company. The Company's discretion will be exercised by the proprietor of The Company in respect of all matters concerning The Company at all times.

IT IS ALWAYS ADVISABLE TO HAVE A BACK UP PLAN SHOULD THE WORST HAPPEN ON THE DAY.

Signed: \_\_\_\_\_ on behalf of the Hirer

Print: \_\_\_\_\_

Dated: \_\_\_\_ / \_\_\_\_ / \_\_\_\_